



# Important Health Plan Changes

**To All Active Plan Participants and their Spouses and other Eligible Dependents:**

**The Board of Trustees of the Connecticut Carpenters Health Fund (The Fund) wants to inform you that the Health Fund will be working together with Telligen, our case management and utilization management vendor to offer the following new services effective September 1, 2015.**

<p><b>1</b></p>	<p align="center"><b>Precertification of MRI, CAT scans and PET scans</b></p> <p>Telligen will be reviewing these imaging services to ensure that they are medically necessary. Please have your doctor contact Telligen at 1-877-654-1375 to obtain authorization prior to receiving these services. Failure to obtain an authorization may result in a benefit reduction or denied claim. <i>Reminder: Inpatient admissions still require precertification - the above refers to additional services.</i></p>
<p><b>2</b></p>	<p align="center"><b>Oncology Case Management Program</b></p> <p>This program certifies members receive appropriate care and the oncology treatment is medically necessary. Telligen will review the treatment plan and work with your doctor to ensure you receive appropriate treatment for you or your family's oncology diagnosis. Effective September 1, 2015, the Fund will be switching its prior authorization program for oncology prescription drugs from OptumRx to Telligen. Please have your doctor contact Telligen at 1-877-654-1375 to obtain prior authorization for your oncology medications.</p>
<p><b>3</b></p>	<p align="center"><b>Medical Transitional Care Program</b></p> <p>This program looks at members with a serious medical condition to ensure that they are getting the most appropriate medical care. Telligen will work with your doctors and you to make sure you are receiving the appropriate treatment for your medical condition.</p>
<p><b>4</b></p>	<p align="center"><b>Behavioral Health Transitional Care Program</b></p> <p>This is an intense 30 day management program of members that expands into health coaching for behavior health/chemical dependency diagnosis with the goal of preventing readmission.</p>
<p><b>5</b></p>	<p align="center"><b>Emergency Room Reduction Program</b></p> <p>This program identifies members with 3+ potentially avoidable emergency room visits in a calendar year. Telligen nurse case managers will work with members to provide emergency room alternatives.</p>
<p><b>6</b></p>	<p align="center"><b>Disease Management Program</b></p> <p>This program promotes self-management, education and management of diseases such as diabetes, coronary artery disease, congestive heart failure, asthma and COPD. If you have any of these medical conditions, please contact Telligen at 1-877-654-1375 to enroll in this program. This is an optional program to assist you in the management of your disease.</p>

## Questions?

**If you have any questions, please contact:  
Telligen at 1-877-654-1375 or The Fund at 1-800-922-6026**